

2021 Rhode Island

Enhanced heat pump rebates for residential oil or propane heating customers



| nationalgrid

1-844-615-8315 | ngrid.com/rirebates



Save energy and money, improve comfort, and make your home better with these energy savings offers for residential electric customers.

- **Central Heat Pumps**
- **Mini-Split Heat Pumps**
- **Integrated Controls**

These offers are co-funded by the Rhode Island Office of Energy Resources with proceeds from the Regional Greenhouse Gas Initiative and by National Grid.



Please submit online to receive rebate faster: ngrid.com/rirebates

The Rhode Island Office of Energy Resources (OER)³ is offering enhanced rebates for energy-efficient central and mini-split heat pumps installed in qualifying homes that heat primarily with oil or propane. These rebates are only valid for installations that occur on or after March 1, 2021 and are completed by December 31, 2021. OER funding is limited and will be available on a first-come, first-served basis.

ENHANCED REBATES FOR OIL OR PROPANE HEATING CUSTOMERS

OER funding is available for rebates for energy-efficient central heat pump and mini-split heat pump systems that are designed to displace heating oil or propane. The OER funded Enhanced Rebates shown in the table below will be added to the National Grid funded Standard Rebates to provide the Total Rebate available. A licensed program-approved contractor must install the equipment designed so that it can supply most or all of the heating needs of the home.⁶ Only qualifying equipment as shown below is eligible.

Equipment Type	Delivery Method	Requirement ¹	National Grid Standard Rebate	OER Enhanced Rebate
Central Heat Pump	Ducted	AHRI: SEER > 15, HSPF > 9	\$350 per ton ⁵	\$650 per ton ⁵
Mini-Split Heat Pump	Ducted or Mixed-Ducted	AHRI: SEER > 15, HSPF > 9	\$350 per ton ⁵	\$650 per ton ⁵
	Non-Ducted	NEEP ² : SEER > 15, HSPF > 10, COP 1.75 at 5°F	\$150 per ton ⁵	\$850 per ton ⁵
Integrated Control ⁴	N/A	Add-on to new or existing heat pump. Refer to qualified product list.	N/A	\$500 per indoor unit, max of \$1,500

¹Mini-split heat pumps that only provide cooling are not eligible. SEER–Seasonal Energy Efficiency Ratio. EER–Energy Efficiency Ratio is a measure of instantaneous cooling efficiency. HSPF–Heating Seasonal Performance Factor is a ratio of an air source heat pump’s heat output to electricity use over an average heating season. COP– Coefficient of Performance is a ratio of useful heating or cooling provided to work required. Rounding up of SEER/EER ratings is not acceptable.

²For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to NEEP.org.

³The Enhanced Heat Pump Rebates for Residential Oil or Propane Heating Customers are supported through Rhode Island’s participation in the Regional Greenhouse Gas Initiative (RGGI). For more information about RGGI, visit <https://www.rggi.org/>. For more information about how OER uses RGGI proceeds, visit <http://www.energy.ri.gov/policies-programs/programs-incentives/rggi.php>.

⁴Integrated Controls are either approved control packages or dual fuel thermostats that switch between a heat pump and a central heating system.

⁵Actual tons are calculated based on AHRI cooling capacity divided by 12,000 btus. Rebate amount will be based on the actual AHRI tons, not on the nominal or marketing claimed tons.

⁶A list of program-approved contractors can be found at ngrid.com/riheatpump

⁷Total Rebate Amount is the sum of the OER Enhanced Rebate plus the National Grid Standard Rebate.

Rebate Type	Total Rebate ⁷	Date Installed (mm/dd/yyyy)	AHRI* Reference Number	Number of Tons ⁵ (per AHRI rating)	Customer Rebate Amount (Rebate Amount x # of Tons)
Enhanced Central Heat Pump	\$1,000 per ton ⁵				
Enhanced Ducted/Mixed-Ducted Mini-Split Heat Pump	\$1,000 per ton ⁵				
Enhanced Non-Ducted Mini-Split Heat Pump	\$1,000 per ton ⁵				

Rebate Type	OER Enhanced Rebate	Date Installed (mm/dd/yyyy)	Model Number	# of Indoor Units (max of 3)	Customer Rebate Amount (Rebate Amount x # of Units, max of 3)
Integrated Controls (check equipment type that applies)	\$500 per indoor unit, max of \$1,500				
<input type="checkbox"/> Central Heat Pump					
<input type="checkbox"/> Ducted/Mixed-Ducted Mini-Split Heat Pump					
<input type="checkbox"/> Non-Ducted Mini-Split Heat Pump					

*AHRI = Air-Conditioning, Heating, and Refrigeration Institute



Rebates are available to eligible residential electric customers only. One electric account number per form. Some restrictions may apply. Rebate offers are subject to change without notice. Please review Terms and Conditions.

Submit online at:

ngrid.com/rirebates

or mail completed form with all required documents to:

National Grid RI Electric Heating & Cooling Rebates
P.O. Box 2528
Manchester, CT 06045

For questions about status of submitted rebates, please call **800-292-2032** or email **ask@efi.org**

Please make sure your invoice includes:

- Equipment and quantity installed
- Installer name and address
- Equipment and installation costs
- Model number of indoor and outdoor equipment
- Manufacturer
- Installation date and location
- Size in tons per AHRI rating
- ACCA approved Manual J load calculation provided by your contractor
- Evidence of weatherization completion and/or energy audit results

CUSTOMER/ACCOUNT HOLDER INFORMATION — FORM MUST BE COMPLETED IN ITS ENTIRETY

EXISTING HEATING FUEL TYPE: OIL PROPANE

Electric resistance or natural gas heating customers should use the Residential Electric Heating and Cooling Rebates form that can be found below https://www.nationalgridus.com/media/pdfs/resi-ways-to-save/ri_electric_heating-cooling_form.pdf

ELECTRIC ACCOUNT NUMBER AT INSTALLATION ADDRESS

ACCOUNT HOLDER FIRST NAME	ACCOUNT HOLDER LAST NAME		
INSTALL ADDRESS	CITY	STATE RI	ZIP
EMAIL ADDRESS	PHONE		

PAYEE INFORMATION — ADDITIONAL PROCESSING TIME MAY BE REQUIRED IF ACCOUNT HOLDER IS DIFFERENT THAN PAYEE NAME

PAYEE FIRST NAME/COMPANY NAME (if different than above)	PAYEE LAST NAME		
MAILING ADDRESS (if different than above)	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

HOW DID YOU HEAR ABOUT THIS PROGRAM? (Check the appropriate box.)

- PLUMBER OR CONTRACTOR
 ENERGY ASSESSMENT
 EQUIPMENT SUPPLIER
 TRADE SHOW
 SALES REP/ACCOUNT EXECUTIVE
 PRINT ADVERTISING
 INTERNET
 RADIO/TV
 DIRECT MAIL/E-MAIL
 OTHER _____
 HOME ENERGY REPORT
 RHODE ISLAND ENERGY CHALLENGE: FIND YOUR FOUR!

APPROVED CONTRACTOR⁶ INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE

CONTRACTOR COMPANY NAME	CONTACT NAME		
STREET ADDRESS	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

WORK COMPLETION AND REBATE VALIDATION

I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that an approved contractor⁶ has installed the listed energy-efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. This rebate is for the benefit of Rhode Island residential electric customers of National Grid. I understand that some restrictions may apply. OER or National Grid reserves the right to conduct field inspections to verify installations.

DATE	NAME (PRINT)	CUSTOMER SIGNATURE X
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TERMS AND CONDITIONS

ENERGY STAR® Equipment Requirements

System Requirements—All rebated Heat Pump and Air Conditioning systems must be ENERGY STAR certified; listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI); and meet the program SEER, EER and HSPF requirements (see table on page 2). The A/C condenser and the evaporative coil must be new and replaced together. The condenser and coil are separate components in a split A/C or central heat pump system, but for rebate purposes, are considered one unit. For rebate purposes, the unit consists of outdoor condensers, indoor unit(s) and air handler(s). All units must have a thermostatic expansion valve (TXV) or electronic expansion valve (EXV) to qualify for rebate.

Sizing—Load calculation requires proper design temperatures for area. Unit installed must be within ½ ton of calculation.

Proof of Purchase—A copy of the customer's invoice itemizing the purchased equipment must accompany the rebate form. The invoice must indicate the equipment type, size, make, model, name of purchaser, installation date and location, date of purchase and total installed cost.

Information Sources to Verify ENERGY STAR Equipment—SEER and HSPF ratings for condenser, evaporator and air handler (if applicable) must be provided. The AHRI directory website at ahridirectory.org lists SEER and HSPF values; if you do not have internet access, please call 1-703-600-0384. AHRI also provides AHRI numbers. For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to NEEP.org.

GENERAL REQUIREMENTS

Time Limit—Qualifying units for equipment rebate must be purchased and installed between March 1, 2021 and December 31, 2021. Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date or by January 31, 2022, whichever comes first. Program is subject to change without prior notice, including rebate levels.

Geographic Requirements—Offers valid only for residential electric customers of National Grid that heat primarily with propane or fuel oil in Rhode Island.

Application Form—This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

Payments—From the time the application is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation are missing from the application. If payee information is different from account holder information, additional processing time will be needed for payee verification.

Approval and Verification—OER reserves the right to verify and to have reasonable access to the residence to inspect the electric heating and cooling system installed prior to issuing rebates.

Tax Liability—OER or National Grid will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Limitation of Liability—OER or National Grid and the rebate administrator's liability is limited to paying the rebate specified. OER, National Grid and the rebate administrator are not liable for: (1) the quality, safety, and/or installation of the equipment, including its fitness for any purpose; (2) the estimated energy savings of the equipment; (3) the workmanship of the installation contractor; and (4) any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Contractor Certification—Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements. Contractor also certifies that they are a National Grid approved participating HVAC contractor⁶ and have maintained the required training and testing requirements of that status.

Payments Assignable to a Third Party—(a) The Customer may request that the rebate be paid directly to a third party by so indicating on the rebate application. Notification of third-party payment will be sent to the Customer upon submission of the rebate application for the purpose of Customer confirmation. (b) If no payment choice is made, the Company will send the rebate payment directly to the Customer at the address indicated in the rebate application.

ISO-NE Capacity Payments or Environmental Credits—Customer agrees that the Energy Efficiency Program Provider (EEPP) has the unilateral right to apply for any ISO-NE capacity payments or environmental credits resulting from this energy efficiency project, and agrees not to file for such payments or credits either directly or indirectly. Contractors agree to provide the EEPP with such further documentation as the EEPP may request to confirm the EEPP's ownership of such benefits.

Warranties—OER AND NATIONAL GRID DO NOT GUARANTEE THE PERFORMANCE OF INSTALLED EQUIPMENT EXPRESSLY OR IMPLICITLY. OER and National Grid make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the electric heating and cooling equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties. OER or National Grid do not warrant the performance of installed or serviced equipment, expressly or implicitly. OER's liability is limited to paying the rebate specified.

Endorsement—National Grid and OER do not endorse any particular contractor, manufacturer, dealer, materials, product, system design or technology in promoting these offers.

TO APPLY

Enhanced Rebates

- This special offer is valid only for National Grid customers in Rhode Island who heat their home primarily with fuel oil or propane. **Homes must also be fully insulated and weatherized, as verified through the EnergyWise program.** Valid National Grid customer must participate in a free EnergyWise Home Energy Assessment. To schedule, call 888-633-7947 and reference the Heat Pump Program for expedited scheduling.
- No-cost energy-saving improvements are available to households that meet certain income guidelines. For more information, call 401-351-1800 or your local Community Action Program (CAP) agency to get started. Or visit ngrid.com/ri-income
- Verify that the equipment you will be installing qualifies for a rebate by consulting with a [program-approved contractor](#).⁶ Qualifying equipment is noted above.
- Equipment must be installed by a [program-approved contractor](#),⁶ at a property with an active National Grid residential electric account.
- A list of program-approved contractors⁶ can be found at: ngrid.com/riheatpump

Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date, or by January 31, 2022, whichever comes first.

IMPORTANT: Photocopy your entire submission for your records. You could be required to mail these photocopies. Offer valid on equipment purchased and installed between March 1, 2021 and December 31, 2021 (subject to funding availability). From the time the application is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation are missing from the application. To review the status of your application, please contact us at 800-292-2032 or email ask@efi.org